



# SPECIAL NOTICE

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CDTFA WEBSITE  
[www.cdtfa.ca.gov](http://www.cdtfa.ca.gov)

CUSTOMER SERVICE CENTER  
**1-800-400-7115**

CRS  
711

## New Local Charge Rate for San Francisco Retail Sales of Prepaid Mobile Telephony Services (MTS) Effective April 1, 2020

Effective April 1, 2020, the new local charge rate for the city of San Francisco is 14.80 percent. Sellers are required to collect, report, and pay local charges on their retail sales of prepaid MTS. In addition to any applicable local charges, sellers are required to collect the Emergency Telephone Users (911) Surcharge on each retail transaction of prepaid MTS as a flat rate fee (current rate for the 2020 calendar year is set at 30 cents). The current 911 Surcharge rate and local charge rates for each city and county are available on our [911 Surcharge and Local Charge Rates](http://www.cdtfa.ca.gov/taxes-and-fees/mts.htm) webpage at [www.cdtfa.ca.gov/taxes-and-fees/mts.htm](http://www.cdtfa.ca.gov/taxes-and-fees/mts.htm).

New Local Charge Rate			
Location	Current Rate	New Rate	County
City of San Francisco	14.50%	14.80%	San Francisco

For more information about local charge collection requirements and the 911 Surcharge, see our [Tax Guide for Sellers of Prepaid Mobile Telephony Services \(MTS\) and Telecommunication Service Suppliers](http://www.cdtfa.ca.gov/industry/seller-servicesupplier.htm) at [www.cdtfa.ca.gov/industry/seller-servicesupplier.htm](http://www.cdtfa.ca.gov/industry/seller-servicesupplier.htm), or call our Customer Service Center at 1-800-400-7115 (CRS:711). Customer service representatives are available Monday through Friday from 8:00 a.m. to 5:00 p.m. (Pacific time), except state holidays.



### 2020 Census Begins in Spring 2020!

Every 10 years, people across the country and in California fill out the Census to have an accurate count of all people in the United States. The Census determines California's federal funding for community services that help support our families and fair share of representation in California and Washington D.C.

For more information, please visit <https://californiacensus.org/>.